



MOBILITY MANAGEMENT

Optimizing Your Mobile Workforce

With mobile devices now outnumbering humans on our planet (7.3 billion vs. 7 billion) and workforce multitasking at an all-time high, mobility poses unique challenges to your business. Who in your organization has been assigned mobile devices? What are they costing you? How are they being used? How are break / fix issues resolved? Are you ensuring secure access?

ConvergeOne is committed to helping you maximize the value and performance of your mobile applications with Mobility Management from ConvergeOne Managed Services — a comprehensive and growing portfolio of services designed to keep all your communication solutions reliable, cost-effective, and performing at their best.



One Platform, All Mobile Devices

ConvergeOne Mobility Management provides a platform that support the entire lifecycle of all the mobile devices accessing your network services, with capabilities including:

- > Remote management of devices, applications, and data
- > Administration and enforcement of usage and security policies
- > Provisioning and approval of correct devices for each type of user
- > Streamlined activation and resolution of incidents
- > Purchasing and provisioning of mobile services, applications, and devices
- > Auditing and optimized spending
- > Benchmarking to help negotiate great contracts
- > Management and resolution of carrier and vendor disputes
- > Support of users with mobile helpdesk services

Mobility Management not only empowers you to manage your devices and applications from a single platform backed by ConvergeOne support — it also ensures that your employees have secure, seamless access to the information they need, any time and anywhere.

The Business Benefits You Want

ConvergeOne Mobility Management helps you improve efficiency, savings, and customer satisfaction by providing:

- > Maximized mobile workforce productivity
- > More time to focus your resources on your core business
- > The best possible contract terms, rates, and conditions
- > Continuous vigilance to ensure that your services are optimized
- > Expert guidance on usage policy and data security
- > Best practices with regard to employee vs. corporate device ownership

You also get the backing of a Service Delivery Manager (SDM) — a focused, single point of contact who works with you to oversee your account and ensure that your services goals are met.

In addition, with an average of 10% of the mobile workforce requiring helpdesk services each month, the ConvergeOne helpdesk team provides the answers and issue resolution your mobile users need.



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A Flexible Approach to Your Support Needs

As a full-service provider, ConvergeOne offers a complete spectrum of ongoing support, from a choice of maintenance plans through fully managed and professional services. Our portfolio provides one source for prepackaged and customizable services — empowering you to choose the level of support and options to meet your specific, strategic needs. With our flexible approach, we work with you to put together a managed solution that:

- > Fits your infrastructure
- > Integrates with your business processes
- > Meets your unique needs and your budget

The Benefits of ConvergeOne

ConvergeOne is an industry leader in the integration, operation, and optimization of communications technology. In addition to providing a personalized approach to service, our highly trained, certified engineers and technicians represent a vast knowledge base, with decades of experience supporting multivendor solutions from end to end.

The ConvergeOne team and our SDMs are backed by resources including our Managed Service Support Center and redundant, state-of-the-art Network Operations Centers (NOCs) utilizing advanced tools and sophisticated processes. Together, they are at work 24x7x365 supporting millions of ports, mailboxes and devices.

Leveraging all this expertise and professionalism, ConvergeOne Ovation Managed Services delivers a solution that is both cost-effective and tailored to your needs.

For additional information on Mobility Management and the full portfolio of ConvergeOne Managed Services, visit convergeone.com, contact your ConvergeOne representative or call 888 321 6227.

