

**COMPUTER INSTRUMENTS, INC. (“CI”)
End User License and Warranty**

CI represents and warrants, for customers in current standing with CI, the Application provided by CI to customer will continue to meet the criteria set forth in the product documentation and software license for a period of three hundred and sixty-five (365) days from date of software shipment from CI to customer. CI will provide potential patches, via the Web. Telephone support will be provided for thirty (30) days during 7-7 M-F CST business hours from date of software shipment from CI to customer. If an Application fails to meet such criteria during said (365) day period, and notification of such is given to CI in writing, CI shall use reasonable efforts, at CI expense, to promptly eliminate such failures. (CI does not warranty the operating environment which includes the operating system and related patches.