



PROACTIVE SUPPORT, MONITORING AND MANAGEMENT OF AIX, TIVOLI STORAGE MANAGER (TSM) AND STORAGE ENVIRONMENTS

As a leading solution provider, ConvergeOne offers the highest level of remote support services for customers in need of improving their operations, costs and audit/control. With our datacenter managed service for proactive support, monitoring, alerting and management of IT systems, we are able to provide significant reductions in your manual processes, operating and staffing costs.

BENEFITS OF C1 DATACENTER MANAGED SERVICES

- > Streamlined Administration
- > Enable It Staff To Focus On Priorities, Not Maintenance
- > Maximize It Roi - Improved Insight Creates Cost Savings
- > Reduced Tco – Lower Operating And Staffing Costs
- > Enhance Service Levels And Improve Downtime
- > Proactive Risk Prevention
- > Improve Capacity + Budget Planning
- > Backfill Critical Gaps In Staffing + Expertise

IT managers have to do more with less as technical resources for mission-critical platforms are becoming scarcer and increased audit & compliance controls have created extra reporting and administrative burdens.

Features of C1 Datacenter Managed Services:

- > Performance, configuration & capacity planning
- > Alerting
- > Software patches and maintenance upgrades
- > Storage pool management
- > Policy management
- > Client additions
- > Schedule management
- > Data restoration assistance
- > Emergency disaster recovery

C1 Datacenter Managed Service Plans:

- > One Time Health Check
- > Scheduled Periodic Health Checks
- > 9x5 Administration
- > Co-Managed Staff Augmentation

ConvergeOne will work with your team to plan, design, implement and support the C1 datacenter monitoring solution. If you need improved visibility of any area of your storage or backup infrastructure, we are able to provide an automated solution.

How Does It Work?

Step 1

Determine needs and gaps of your environment

Step 2

Choose one of our standard plans or develop a custom service plan

Step 3

Our team of experts will help you determine which plan works best for your environment

