

VERINT AMERICAS INC.
INTELLECTUAL PROPERTY INFRINGEMENT INDEMNIFICATION.

Intellectual Property Infringement Indemnification. NACR will defend, indemnify, and hold harmless End User and End User's owners, officers, directors, and employees (individually and collectively, an "Indemnified Party"), at NACR's expense, from any third party claim, action, suit, or proceeding against an Indemnified Party (a "Claim") to the extent that such Claim is based upon an allegation that a Product infringes any right protected by any patent, copyright, trademark or trade secret of any third party that is enforceable in the United States. NACR will indemnify an Indemnified Party for any judgments, settlements, reasonable costs, and reasonable attorneys' fees resulting from a Claim. NACR's obligations under this Section are conditioned upon the following: (i) upon becoming aware of the Claim, an Indemnified Party provides to NACR prompt written notice of the Claim; (ii) an Indemnified Party gives to NACR's sole authority and control of the defense and/or settlement of the Claim; and (iii) an Indemnified Party provides all reasonable information and assistance requested by NACR to handle the defense and/or settlement of the Claim. An Indemnified Party, at its expense, may hire legal counsel of its choice to participate in an advisory capacity in discussions, negotiations, or proceedings to the Claim.

Remedial Measures. If a Product becomes the subject of a Claim, or if NACR reasonably believes that use of such Product may become the subject of a Claim, then NACR shall do, at its own expense and option, at least one of the following: (i) procure for End User the right to continue use of the Product at no additional cost to End User for such right; (ii) replace the Product with a non-infringing product while maintaining the Product's essential specifications; (iii) modify the Product so that it becomes non-infringing while maintaining the Product's essential specifications; or (iv) refund to End User a pro-rated portion of the applicable purchase price and license fees paid to NACR for the Product and, where applicable, the fees paid to NACR for Services, based upon a linear monthly depreciation over a five (5)-year useful life, in which case End User will both cease all use of the Product and return the Product to NACR.

Exceptions. NACR will have no defense or indemnity obligation for any Claim based upon (i) a Product that has been modified by someone other than NACR or an authorized NACR End User upon NACR's written instruction, if such modification results in the allegation of the infringement; (ii) a Product that has been modified by NACR in accordance with either End User-provided or End User-provided specifications or instructions, if such modification results in the allegation of the infringement; (iii) use or combination of a Product with Third Party Products, if such use or combination results in the infringement; or (iv) End User products, End User products, or Third Party Products. The term "Third Party Products" means any products manufactured by a party other than NACR, and may include, without limitation, products ordered by End User from third parties pursuant to NACR's recommendations. However, Third Party Products do not include components of Products that both (a) are not recognizable as standalone items; and (b) are not identified as separate items on NACR's price list, quotes, orders, or Documentation.

No Other Remedies Regarding Infringements. THE FOREGOING STATES NACR'S ENTIRE LIABILITY AND AN INDEMNIFIED PARTY'S SOLE AND EXCLUSIVE REMEDIES WITH RESPECT TO ANY INFRINGEMENT OR MISAPPROPRIATION OF ANY INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.