

PureCloud Communicate<sup>sm</sup> is a cloud-based collaboration and communication service that makes it easy for your team to work happy.

### Enterprise collaboration tools.

Increase productivity with the useful tools of PureCloud Collaborate<sup>SM</sup> – which comes standard with PureCloud Communicate<sup>SM</sup>.

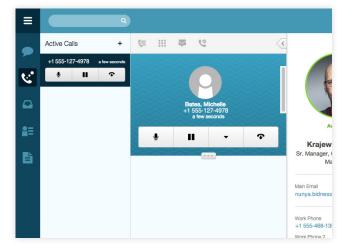
- Searchable profiles
- Instant messaging
- Multi-user chat rooms
- Multi-party video conference
- Content management
- Desktop sharing

#### Unified Communications for enterprises.

Meet the needs of your organization with sophisticated IP PBX capabilities. Auto-attendant, call recording, speech recognition, and unified messaging make it easy to get with the program.

# Support for multiple voice, video and mobile endpoints.

Extend communications and collaboration to any device – including landlines – for a more productive mobile workforce.



#### Unified messaging.

Handle faxes and voice messages from email in an instant.

#### Business continuity and remote survivability.

Get PBX, IVR, and call recording no matter what.

#### Security.

Track and manage every facet of your communications with strong encryption, granular administration, audit trails, and comprehensive analytics.

## Built on the PureCloud<sup>SM</sup> Platform

Interactive Intelligence PureCloud<sup>SM</sup> delivers services for collaboration, communications, and customer engagement. It's highly scalable, reliable, and secure.

- Easy deployment
- Consistent user experience
- Strong integrations
- Enterprise function



PURECLOUD Collaborate	PURECLOUD Collaborate Pro \$999 Per user/month	PURECLOUD Communicate Starts at \$1999 per user/month	PURECLOUD Engage Starts at 99999 per user/month
Solution features:	Everything in <b>Free</b> , and:	Everything in <b>Pro</b> , and:	Everything in <b>Communicate</b> , and:
Limited support	Standard support	Sophisticated cloud IP PBX	Multichannel routing
Unlimited users	Unlimited storage	<ul> <li>Speech enabled auto- attendant</li> </ul>	Speech-enabled IVR
• Storage (1TB)	Full text search     (Documents, Images)	Multiple voice endpoints:	Outbound campaigns
Instant messaging	Searchable audit trail	IP phones, remote numbers, softphones	<ul> <li>Multichannel recording and quality management</li> </ul>
• Video conferencing (5 Participants)	Business integrations	Multiple sites, remote     employees	Reporting
• Desktop sharing (5 Participants)	Coming Soon	Inbound faxing	CRM integrations
• File sharing	<ul> <li>Usage statistics</li> <li>Single sign-on (SSO)</li> </ul>	Audio conferencing	Graphical scripting
Content management	<ul> <li>Video conferencing (up to 20 Participants)</li> </ul>	Call recording	Coming Soon
<ul> <li>Active directory synchronization</li> </ul>	• Desktop sharing (up to 20 Participants)	Remote survivability	<ul><li>New channels</li><li>Additional integrations</li></ul>
Mobile apps		Unified inbox	Advanced analytics
Coming Soon • HIPAA compliance • Searchable chat archive		Coming Soon • Dial by name • Call forwarding • Group ring • Call twinning • E911 support	



#### About Interactive Intelligence

Interactive Intelligence (Nasdaq: ININ) is a global provider of enterprise-grade collaboration, communications and customer engagement software and cloud services that help customers improve service, increase productivity and reduce costs. Backed by a 21-year history of industry firsts, 22 patents and more than 6,000 global customer deployments. Interactive offers customers fast return on investment, along with robust reliability and security. The company gives even the largest organizations an alternative to unproven solutions from start-ups and inflexible solutions from legacy vendors. Interactive has been among Software Magazine's Top 500 Global Software and Services Suppliers for 14 consecutive years, has received Frost & Sullivan's Company of the year Award for five consecutive years, and is one of Mashable's 2014 Seven Best Tech Companies to Work For. The company is headquartered in Indianapolis, Indiana and has more than 2,000 employees worldwide. For more information, visit www.inin.com.