SIPERA SYSTEMS, INC. END USER LICENSE AGREEMENT

PLEASE READ CAREFULLY: THIS END USER LICENSE AGREEMENT ("AGREEMENT") IS A LEGAL AND BINDING AGREEMENT BETWEEN YOU AND/OR YOUR ORGANIZATION ("YOU"), AND SIPERA SYSTEMS, INC. ("SIPERA"). USE OF THE SIPERA SOFTWARE, INCLUDING WITHOUT LIMITATION ALL ASSOCIATED DOCUMENTATION, IS SUBJECT TO THE TERMS AND CONDITIONS OF THIS AGREEMENT.

BY INSTALLING THE SOFTWARE, USING THE SOFTWARE, OR OTHERWISE SIGNIFYING YOUR ACCEPTANCE OF THIS AGREEMENT, YOU AGREE TO ALL TERMS AND CONDITIONS OF THIS AGREEMENT.

- 1. <u>Definitions</u>. "Device" means a Sipera hardware product purchase by Sipera or an authorized Sipera reseller or distributor. "Software" means the Sipera software provided to you in connection with your purchase of a Device, in object code format only, as such software is updated from time-to-time. "Documentation" means the documentation, in either electronic or printed format, provided with or relating to the Software, if any. "Authorized Personnel" means an employee or authorized independent contractor of your company.
- 2. <u>Software License</u>. Subject to the terms and conditions of this Agreement, Sipera grants to you a personal, non-exclusive, non-transferable, non-sublicensable, restricted license to use the Software solely on or in connection with the Device in accordance with the Documentation and only for the Software's intended purpose. Only Authorized Personnel may use the Software. Sipera reserves all rights in the Software not expressly granted to you in this Agreement. The Software may contain certain software licensed by third parties ("Third Party Software") pursuant to separate license agreements, which license agreements accompany the software. Your use of such Third Party Software is subject to such licenses as opposed to this Agreement.
- 3. Restrictions. You shall not, and shall not permit any third party to: (a) except as expressly set forth in this Agreement, use, copy, modify, translate, create derivative works of, distribute, sell, assign, pledge, sublicense, lease, loan, rent, deliver, disseminate or otherwise transfer the Software or Documentation; (b) use the Software in a service bureau or otherwise for the benefit of third parties; (c) remove from the Software or Documentation, or alter, any of the Sipera or Sipera's licensor trademarks, trade names, logos, patent or copyright notices or markings, or add any other notices or markings to the Software or Documentation; (d) decrypt, attempt to decrypt, or engage a third party to decrypt the Software; or (e) derive or attempt to derive the source code of, de-compile, disassemble or reverse engineer the Software by any means. However, where you have other rights under statute that make any portion of the foregoing contractual prohibition void, you agree to provide Sipera with reasonably detailed information regarding any intended disassembly or de-compilation. The Software is not intended for use in connection with any high-risk activity, including, without limitation, air travel, space travel, fire fighting, police operations, power plant operation, military operations, rescue operations, hospital or medical operations, nuclear facilities or equipment, or the like.
- 4. Ownership. This license confers no ownership rights to you and is not a sale of any rights in the Software, the Documentation, or the media on which either is recorded or printed. Sipera shall own and retain ownership of all right, title, and interest in and to (a) the Software and any copies thereof; (b) the Documentation and any copies thereof; (c) any ideas, suggestions, or feedback relating to the Software and Documentation ("Feedback"); and (d) all intellectual property rights embodied within the foregoing (a)-(c). You hereby irrevocably assign and agree to assign all of your right, title, and interest in and to any Feedback to Sipera.
- 5. <u>Confidentiality</u>. The Software and Documentation contain proprietary and confidential information of Sipera or Sipera's licensors as well as trade secrets owned by Sipera or Sipera's licensors. You agree to hold the Software and Documentation in strict confidence and not to use or disclose the Software or Documentation in any way except as expressly permitted hereunder. You agree to protect the Software and Documentation at least to the same extent that you protect your similar confidential information, but in no event less than reasonable care. Only Authorized Personnel may use or have access to the Software and Documentation, and

- each such person shall have agreed to protect the confidentiality of the Software and Documentation at least to the same degree as does this Agreement.
- 6. <u>Updates</u>. You understand that Sipera may update the Software at any time. Such updates may be provided to you in due course, but Sipera has no obligation to provide such updates to you. You may decide whether to install updates to the Software unless Sipera expressly notifies you that a particular update is mandatory.
- 7. <u>Assumption of Operational Costs.</u> You shall assume all responsibility for delivery, installation, and operation of the Software, transaction costs, installation charges, risk of loss, use charges, taxes, transfer charges, and like costs and associated taxes.
- 8. <u>Disclaimer of Warranties</u>. THE SOFTWARE, DOCUMENTATION AND ANY SUPPORT RELATED THERETO ARE PROVIDED TO YOU "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTY OF ANY KIND, AND SIPERA AND SIPERA'S LICENSORS EXPRESSLY DISCLAIM ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR OTHERWISE, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INTERFERENCE, ACCURACY OF DATA, AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS. NEITHER SIPERA NOR SIPERA'S LICENSORS SPECIFICALLY WARRANT THAT THE SOFTWARE WILL OPERATE WITHOUT INTERRUPTION, BE ERROR-FREE, OR ACHIEVE ANY SPECIFIC RESULTS.
- 9. Limitation of Liability. NEITHER SIPERA NOR SIPERA'S LICENSORS SHALL BE LIABLE FOR ANY INDIRECT, EXEMPLARY, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND (INCLUDING WITHOUT LIMITATION LOST PROFITS, BUSINESS INTERRUPTION, LOST BUSINESS INFORMATION OR COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES), EVEN IF SUCH PARTY KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. SIPERA SHALL NOT BE LIABLE FOR ANY CLAIMS OF THIRD PARTIES RELATING TO THIS AGREEMENT. SIPERA AND SIPERA'S LICENSORS' CUMULATIVE LIABILITY TO YOU, FROM ALL CAUSES OF ACTION AND ALL THEORIES OF LIABILITY, WILL BE LIMITED TO AND SHALL NOT EXCEED THE FEES ACTUALLY PAID BY YOU TO SIPERA OR ITS AUTHORIZED RESELLER FOR THE SOFTWARE. THE DISCLAIMER OF WARRANTIES AND LIMITATIONS OF LIABILITY CONTAINED IN THIS AGREEMENT ARE FUNDAMENTAL PARTS OF THE BASIS OF SIPERA'S BARGAIN HEREUNDER, AND YOU ACKNOWLEDGE THAT SIPERA WOULD NOT BE ABLE TO PROVIDE THE SOFTWARE TO YOU ABSENT SUCH LIMITATIONS. THE FOREGOING LIMITATIONS WILL APPLY NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY HEREIN.
- 10. <u>Jurisdictions Preventing Limitation or Exclusion of Warranty or Liability</u>. Since some jurisdictions do not allow certain limitations or exclusions of warranties or liability, some or all of the limitations and exclusions set forth in Sections 8 and 9 above may be held unenforceable as applied to you. In such cases, Sipera's liability shall be limited to the greatest extent permitted under applicable law.
- 11. Export. This Agreement is expressly made subject to all applicable export or import laws, regulations, orders, or other restrictions. Notwithstanding anything contained in this Agreement to the contrary, you shall not export or import, directly or indirectly, any Software or information pertaining thereto to or from any country to which such export or import is restricted or prohibited or as to which such government or any agency thereof requires a license or other governmental approval at the time of export or import without first obtaining such license or approval.
- 12. Government Users. If you are a branch or agency of the United States Government or a contractor thereto, the following provision applies. The Software and Documentation are comprised of "commercial computer software" and "commercial computer software documentation" as such terms are used in 48 C.F.R. 12.212 (Sept. 1995) and are provided to the Government (i) for acquisition by or on behalf of civilian agencies, consistent with the policies set forth in 48 C.F.R. 12.212; or (ii) for acquisition on behalf of the department of defense consistent with the policies set for the in 48 C.F.R. 227.7202-1 (Aug. 1995) and 227.7202-3 (Aug. 1995).

- 13. Term and Termination. This Agreement is effective upon installation of the Software, and shall remain in effect in perpetuity unless terminated in accordance with this section. The Agreement will automatically terminate upon your failure to comply with any term or condition of this Agreement. Upon termination, (i) you shall cease all use of the Software, (ii) you shall either return to Sipera or destroy both the Software and the Documentation together with any copies thereof; and (iii) all terms and conditions of this Agreement shall cease, except for Sections 1 (Definitions), 4 (Restrictions), 5 (Ownership), 6 (Confidentiality), 8 (Disclaimer of Warranties), 9 (Limitation of Liability), 10 (Jurisdictions Preventing Limitations), 13 (Term and Termination), and 14 (General) which shall survive any termination of this Agreement.
- 14. General. This Agreement shall be governed by and interpreted in accordance with the laws of the State of Texas, USA, without regard to any principles of conflict of laws. The United Nations Convention on Contracts for the International Sale of Goods is expressly disclaimed. All disputes arising under this Agreement shall be brought exclusively in a federal or state court located in Dallas County, Texas. You consent to the personal jurisdiction of such courts and hereby waive any objection to venue of such courts. If any provision of this Agreement is held by a court of competent jurisdiction to be unenforceable for any reason, the remaining provisions hereof shall be unaffected and remain in full force and effect. Failure or delay in enforcing any right or provision of this Agreement shall not be deemed a waiver of such right or provision with respect to any subsequent breach. No terms, provisions, or conditions of any purchase order, acknowledgement, check, or other business form that you may use in connection with the acquisition or licensing of the Software will have any effect on the rights, duties, or obligations of the parties under this Agreement, regardless of any failure of Sipera to object to such terms, provisions, or conditions. This Agreement constitutes the complete agreement between the parties and supersedes all prior or contemporaneous discussions, representations, and proposals, whether in writing or oral, with respect to the subject matter of this Agreement. This Agreement may not be amended or modified in any respect unless approved in writing and signed by a duly authorized representative of the respective parties. Your rights under this Agreement may not be transferred or assigned without the prior express written consent of Sipera, and any such attempted assignment shall be void. Sipera may assign this Agreement in its discretion.