



## **C1** Elly for Healthcare

# Revolutionizing patient care with an Al-driven virtual assistant

C1 Elly for Healthcare is a powerful Al-driven tool that transforms patient interactions, streamlines operations, and enhances the overall healthcare experience. By automating essential workflows such as **appointment scheduling, patient authentication, payment processing, and patient transport**, C1 Elly reduces administrative burdens and improves efficiency and patient satisfaction.

With **Electronic Health Records (EHR) integration**, multi-factor authentication, and advanced analytics via C1 Elly Analyze, C1 Elly ensures **secure**, **efficient**, **and patient-centric healthcare services**.

### Key generative AI use cases and results

Use case	Summary	Key benefits	Results
C1 Elly patient appointment assistant	Streamline scheduling and reduce no-shows. C1 Elly automates patient appointment scheduling, rescheduling, and cancellations through an intuitive Al-powered assistant. Patients can book appointments 24/7, reducing staff workload and ensuring better schedule optimization.	<ul> <li>✓ Al-driven         <ul> <li>appointment</li> <li>scheduling</li> <li>reduces</li> <li>administrative</li> <li>effort</li> </ul> </li> <li>✓ 24/7 patient self-service improves         <ul> <li>convenience</li> </ul> </li> <li>✓ Seamless EHR         <ul> <li>integration</li> <li>enhances workflow</li> <li>efficiency</li> </ul> </li> </ul>	<ul> <li>✓ 30% reduction in scheduling-related healthcare administrative costs</li> <li>✓ 34% fewer missed appointments, improving provider efficiency</li> </ul>
C1 Elly patient authentication	Secure and seamless patient verification. C1 Elly uses Alpowered multi-factor authentication (MFA) to verify patient identities securely. By integrating biometric verification and mobile authentication, it reduces fraud and compliance risks while ensuring seamless patient access.	<ul> <li>✓ Automated patient authentication enhances security and trust</li> <li>✓ HIPAA-compliant identity verification reduces fraud risks</li> <li>✓ Integrated with EHRs for real-time verification</li> </ul>	<ul> <li>✓ 95%         <ul> <li>authentication</li> <li>accuracy,</li> <li>reducing identity</li> <li>fraud</li> </ul> </li> <li>✓ Faster patient         <ul> <li>verification,</li> <li>leading to</li> <li>improved service</li> <li>efficiency</li> </ul> </li> </ul>



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## C1 Elly patient payment processing

### Optimize billing and improve revenue cycle management.

C1 Elly simplifies healthcare payments with automated billing, flexible payment options, and secure transactions. By integrating directly with existing financial systems and EHRs, it enhances payment collection while ensuring compliance.

- ✓ Al-driven automation reduces manual billing errors
- ✓ Flexible payment plans improve patient satisfaction
- ✓ Real-time fraud detection ensures payment security
- ✓ **30% reduction** in missed payments and billing disputes
- ✓ Faster payment processing, improving cash flow and revenue cycle efficiency



## C1 Elly patient transport

Efficient transport coordination for better patient care. C1 Elly automates patient transport scheduling, reducing wait times and improving operational efficiency. By leveraging Al-driven routing and scheduling, healthcare facilities can optimize resources while ensuring timely patient movements.

- ✓ Smart scheduling reduces delays in patient transport
- ✓ Al-powered demand forecasting improves resource allocation
- ✓ Real-time updates improve hospital workflow efficiency
- ✓ 20% increase in patient transport efficiency

  [267†source]
- ✓ Reduced delays, improving overall patient experience and hospital operations

#### Why choose C1 Elly for Healthcare?

- ✓ Al-powered efficiency: Reduce healthcare administrative burdens and improve accuracy with automation
- ✓ **Out-of-the-box integration:** Works with existing EHR, payment, and scheduling systems
- ✓ Enhanced patient experience: Faster, more secure interactions with patients
- ✓ Scalability and compliance: Designed to meet HIPAA and industry standards while adapting to healthcare needs

#### Let's talk!

Experience how C1 Elly for Healthcare can revolutionize patient care in your organization.

Contact us for a demo!

C1, the global technology solutions provider, transforms businesses by creating connected experiences that shape the future. With more than 6,000 customers, C1 empowers industries through secure, innovative technologies, collaborating with leading partners to deliver total lifecycle solutions. Learn more at <u>onec1.com</u>.