



Global Management Technologies – End User License Agreement (Domestic)

BY USING THE SOFTWARE, YOU ACCEPT ALL THE TERMS AND CONDITIONS OF THIS LICENSE. This End User License Agreement constitutes an offer that may be accepted by Licensee as described above. Acceptance is expressly limited to the terms hereof and no different or additional terms contained in any purchase order, confirmation, or other writing shall have any force or effect unless expressly agreed to in writing by Licensor.

1.0 Grant of License. Subject to the terms and conditions of this Agreement and provided that the applicable license fees set forth in Exhibit A are paid in full, Licensor hereby grants to Licensee, and Licensee hereby accepts from Licensor, a nonexclusive, nontransferable, right and license to use, in object code form only, the software (the “Licensed Software”) and the related user manual (the “Documentation”) on one server, in connection with one database, and at the Location(s) and for the number of Employees, Named Users and Concurrent Users set forth in Exhibit A, solely for the Licensee’s own internal use. This Agreement does not grant Licensee any title or right of ownership in the Licensed Software or Documentation.

1.1 Use of the Licensed Software to perform data processing services for third parties (commonly called “service bureau”) is specifically prohibited under this license.

1.2 Licensee shall not use, copy, rent, lease, sell, modify, prepare derivative works or transfer the Licensed Software except as provided in this Agreement. Any such unauthorized use is void and shall result in immediate and automatic termination of this license.

1.3 Government End Users. If the Licensed Software is supplied to the United States Government, it shall be classified as "restricted computer software" as defined in clause 52.227-19 of the FAR. The United States Government's rights to the Software are as provided in clause 52.227-19 of the FAR. Source code is not supplied under this license.

2.0 Term. The licenses granted herein are for the period stated in Exhibit A or, if no period is so stated, 12 months. This period may be renewed for subsequent 12 month terms by payment of the then-applicable Ongoing License Fee. This End User License Agreement shall apply to all such renewal periods.

2.1 Upon termination of this license, Licensee shall return all copies of the Licensed Software and the documentation and permanently remove the Licensed Software from all computers, media, or other storage locations.

3.0 Warranty. Licensor warrants that for a period of ninety (90) days after Installation of the Licensed Software, it shall perform substantially in accordance with the Documentation. In the event of Software Error(s) which materially prevent the Licensed Software from operation pursuant to the Documentation, Licensee shall notify the Licensor thereof in a timely manner. The Licensor will correct such Software Error(s) by one of the following:

3.1 Providing the Licensee with an updated program, or

3.2 Supplying the Licensee with temporary by-pass routine and/or manual procedures for correcting the error(s).

3.3 The Warranty service provided pursuant to this section shall not apply to errors caused by equipment or operating system software malfunction, modifications to the Licensed Software by Licensee

or third parties, improper installation, misuse, neglect, improper repair, maintenance or installation not performed by the Licensor, or incorrect data or procedures that are not in accordance with the Documentation. The Licensee shall reimburse Licensor for services provided in the correction of such errors at Licensor's then prevailing daily rate along with all reasonable out of pocket expenses incurred by the Licensor. The Warranty shall be void if Licensee makes any alteration to the Licensed Software.

3.4 THE FOREGOING WARRANTY EXTENDS SOLELY TO LICENSEE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR USE OR PURPOSE, WHICH ARE EXPRESSLY EXCLUDED.

4.0 Intellectual Property Rights. Licensor warrants that neither the Licensed Software nor the Documentation infringes the copyright(s) of any third party under United States law.

4.1 Licensor will at its expense defend against any such claim, action or proceeding (“Action” herein) for infringement of copyright provided that Licensee immediately notifies Licensor in writing of such Action and cooperates fully with Licensor and its legal counsel in the defense. Licensor may in its discretion (i) contest, (ii) settle, (iii) procure for Licensee the right to continue using the Licensed Software, or (iv) modify or replace the Licensed Software so that it no longer infringes (as long as the functionality and performance described in the Documentation substantially remain following such modification or replacement.) Licensee may participate in the defense of such Action at its own expense. If Licensor concludes in its sole judgment that none of the foregoing options are commercially reasonable, and Licensee's use of the Licensed Software is enjoined as a result of a judgment of a court of competent jurisdiction in such Action, then (i) Licensor will return to Licensee the license fee(s) paid by Licensee under this Agreement less a prorated portion of said fee(s) for Licensee's Use of the Licensed Software (calculated by multiplying the ratio of the number of months of actual Use to thirty-six (36) months times the license fees paid), (ii) subject to paragraph 4.2 below.

4.2 Notwithstanding the above, Licensor shall have no duty under this section with respect to, and Licensee shall hold Licensor harmless from and against any claim, action or proceeding arising from or related to infringements (i) by third-party software or equipment, (ii) arising out of modifications to the Licensed Software and/or Documentation not made by or under the authority of Licensor, (iii) resulting from use of the Licensed Software to practice any method or process which does not occur wholly within the Licensed Software or (iv) resulting from modifications to the Licensed Software or Documentation prepared pursuant to Specifications or other material furnished by Licensee. This Section 4 states the entire obligation of Licensor regarding infringement of intellectual property rights, and it will survive the termination of this Agreement.

5.0 LIMITATION OF LIABILITY. LICENSOR SHALL NOT BE LIABLE TO LICENSEE FOR DAMAGES, WHETHER IN CONTRACT OR TORT, IN EXCESS OF THE LICENSE FEE PAID FOR THE LICENSED SOFTWARE FOR THE ANNUAL PERIOD DURING WHICH A CLAIM FOR SUCH DAMAGES AROSE, OR FOR ANY INCIDENTAL, OR CONSEQUENTIAL DAMAGES; INCLUDING, WITHOUT LIMITATION LOSS OF REVENUE OR PROFIT RESULTING FROM ANY FAILURE OF THE SYSTEM TO PERFORM AS WARRANTED, LOSS OF DATA, COST OF REPLACEMENT OF ITEMS DAMAGED OR INJURED BY THE SYSTEM, OR DAMAGES SUFFERED BY CUSTOMERS OF LICENSEE OR OTHER THIRD PARTIES.

6.0 Confidentiality. Licensee acknowledges that the Licensed Software, the Documentation, and the ideas, processes, methods of operation and implemented technology therein (the “Confidential Information”) constitute the trade secrets and proprietary information of Licensor. Licensee shall hold the Confidential Information in strict confidence and shall not show or disclose it to any third parties. Without limiting the generality of the foregoing, Licensee shall use reasonable means, not less than that used to protect its own trade secret and proprietary information, to safeguard the Confidential

Information. Licensee shall not attempt, or authorize or permit others to attempt, to imitate, decompile, reverse assemble, or otherwise reverse engineer the Licensed Software. Notwithstanding the foregoing, nothing in this provision shall be deemed to prevent a party from stating in its website, press releases, marketing presentations, or other media that a customer relationship exists between the parties. Such disclosure is specifically permitted under this Agreement provided that it is made in a truthful, business-like and non-derogatory manner.

7.0 Dispute Resolution. Any controversy or claim arising under or related to this Agreement shall first be submitted to mediation under the Commercial Mediation Rules of the American Arbitration Association. Thereafter, any unresolved controversies of claims arising hereunder shall be settled by arbitration under the Commercial Rules of the American Arbitration Association. The location of any such mediation and/or arbitration shall be Atlanta, Georgia. The arbitrator shall be selected from the national technology panel of the American Arbitration Association. Any court having jurisdiction over the matter may enter a judgment upon the award of the arbitrator. Service of a petition to confirm the arbitration award may be made by United States Mail, postage prepaid, or by any regularly conducted commercial express mail service, to the attorney for the party or, if not so represented, to the party at the address set forth herein, or to the party's last-known business address. The prevailing party in any action or proceeding shall be entitled to recover its reasonable attorney fees and its arbitration administrative fees and arbitrator fees.

8.0 Termination. Licensor may terminate these licenses on thirty (30) days written notice if any material term of this Agreement is violated by Licensee and such violation is not cured within such thirty (30) day period.

9.0 Force/Majeure. Neither party shall be liable for delays or failures of performance resulting from circumstances beyond their control, including without limitation, acts of God, transportation delays, riots, acts of war, government regulations superimposed after the date of this Agreement, communications line failures, or power failures.

10.0 General Terms. This Agreement represents the entire agreement between the parties hereto and a final expression of their agreements with respect to the licensing of the Licensed Software, and supersedes all prior written agreements, oral agreements, representations, understandings or negotiations with respect to the matters covered by this Agreement. If any term, provision, condition or covenant of this Agreement is held to be invalid, void or unenforceable, the rest of the Agreement shall remain in full force and effect and shall in no way be affected, impaired or invalidated. No amendment to this Agreement shall be effective unless it is in writing and signed by an authorized officer of Licensor. No term or provision hereof shall be deemed waived and no breach excused unless such waiver or consent shall be in writing and signed by the party claimed to have waived or consented. Any consent by any party to or waiver of a breach by the other, whether express or implied, shall not constitute a consent to, waiver of, or excuse for any other different or subsequent breach. Neither this Agreement nor any rights or obligations hereunder shall be assigned or otherwise transferred by Licensee without the prior written consent of Licensor. This Agreement shall be binding on and shall inure to the benefit of the heirs, executors, administrators, successors and assigns of the parties hereto, but nothing in this paragraph shall be construed as consent to any assignment of this Agreement except as provided hereinabove. A facsimile of this Agreement and its exhibit(s) may be used as an original.

10.1 Except to the extent that this Agreement is governed by the laws of the United States, this Agreement shall be governed, interpreted and enforced in accordance with the laws of the State of Georgia, without regard to its conflict of laws provisions.

10.2 All notices required to be given under this Agreement shall be made in writing by (i) first-class mail, postage prepaid, certified, return receipt, (ii) by regularly scheduled overnight delivery, (iii) by facsimile followed immediately by first-class mail, or (iv) by personal delivery, to the address set forth

herein, or such other address as provided in writing. Such notices shall be deemed given upon full compliance with one of the above procedures.