PureCloud Communicateˢᵐ is a cloud-based collaboration and communication service that makes it easy for your team to work happy.

Enterprise collaboration tools.
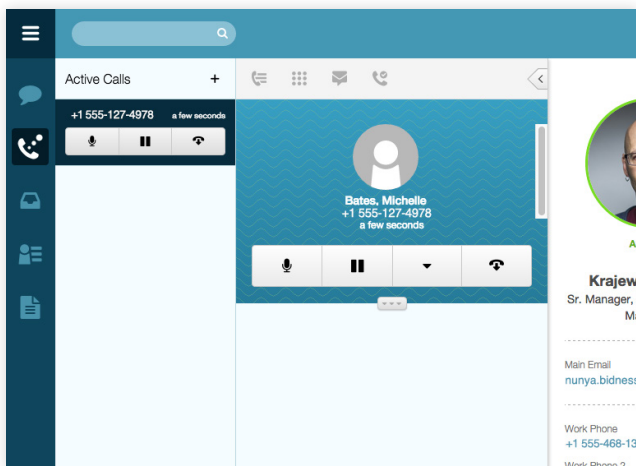Increase productivity with the useful tools of PureCloud Collaborateˢᴹ – which comes standard with PureCloud Communicateˢᴹ.

- Searchable profiles
- Instant messaging
- Multi-user chat rooms
- Multi-party video conference
- Content management
- Desktop sharing

Unified Communications for enterprises.
Meet the needs of your organization with sophisticated IP PBX capabilities. Auto-attendant, call recording, speech recognition, and unified messaging make it easy to get with the program.

Support for multiple voice, video and mobile endpoints.
Extend communications and collaboration to any device – including landlines – for a more productive mobile workforce.

Unified messaging.
Handle faxes and voice messages from email in an instant.

Business continuity and remote survivability.
Get PBX, IVR, and call recording no matter what.

Security.
Track and manage every facet of your communications with strong encryption, granular administration, audit trails, and comprehensive analytics.

Built on the PureCloudˢᴹ Platform
Interactive Intelligence PureCloudˢᴹ delivers services for collaboration, communications, and customer engagement. It's highly scalable, reliable, and secure.

- **Easy deployment**
- **Consistent user experience**
- **Strong integrations**
- **Enterprise function**

PURECLOUD Collaborate	**PURECLOUD** Collaborate Pro	**PURECLOUD** Communicate	**PURECLOUD** Engage
FREE	**$9⁹⁹** per user/month	Starts at **$19⁹⁹** per user/month	Starts at **$99⁹⁹** per user/month

Solution features:	Everything in **Free**, and:	Everything in **Pro**, and:	Everything in **Communicate**, and:
• Limited support	• Standard support	• Sophisticated cloud IP PBX	• Multichannel routing
• Unlimited users	• Unlimited storage	• Speech enabled auto-attendant	• Speech-enabled IVR
• Storage *(1TB)*	• Full text search *(Documents, Images)*	• Multiple voice endpoints: IP phones, remote numbers, softphones	• Outbound campaigns
• Instant messaging	• Searchable audit trail	• Multiple sites, remote employees	• Multichannel recording and quality management
• Video conferencing *(5 Participants)*	• Business integrations	• Inbound faxing	• Reporting
• Desktop sharing *(5 Participants)*	**Coming Soon**	• Audio conferencing	• CRM integrations
• File sharing	• Usage statistics	• Call recording	• Graphical scripting
• Content management	• Single sign-on *(SSO)*	• Remote survivability	
• Active directory synchronization	• Video conferencing *(up to 20 Participants)*	• Unified inbox	**Coming Soon**
• Mobile apps	• Desktop sharing *(up to 20 Participants)*	**Coming Soon**	• New channels
Coming Soon		• Dial by name	• Additional integrations
• HIPAA compliance		• Call forwarding	• Advanced analytics
• Searchable chat archive		• Group ring	
		• Call twinning	
		• E911 support	