

## Privacy Policy

ConvergeOne, Inc. (“ConvergeOne”) adheres to the Privacy Shield Principles and welcomes you to this web site (“Site”).

ConvergeOne respects your privacy and is committed to protecting the Personal Data (as hereinafter defined) that you share with us. This Privacy Policy describes how ConvergeOne collects and uses the Personal Data that you provide to us.

### 1. Collection of Personal Data

When you browse ConvergeOne’s site, we do not automatically collect Personal Data (as defined below) from you. We, however, do log your IP address (the Internet address of your computer) to give us an idea of which part(s) of the Site you visit and the amount of time that you spend there.

As you access and use ConvergeOne’s site, ConvergeOne may request from you certain information, such as your name, e-mail address, company name, company address, and telephone number (“Personal Data”). This Personal Data is needed to provide to you a product or a service or to carry out a transaction that you have requested.

If you do not wish to provide your information through the online portal, please contact ConvergeOne at the following numbers:

- **Toll Free:** +1.800.431.1333 or +1.888.321.6227
- **Toll:** +1.651.994.6800 or +1.651.393.6300

### 2. Cookies and Other Tracking Technologies

This Site may use cookie and tracking technology. A “cookie” is a small data file that the Site places on your computer’s hard drive for identification purposes. These data files include information that allows our Site to remember important information that will make your use of our Site more efficient and useful to you.

### 3. How ConvergeOne Uses the Personal Data

ConvergeOne uses Personal Data in several ways: to fulfill your requests for certain products and services; to personalize your experience on our Site; to keep you up-to-date on the latest product announcements; and to provide to you other information that we think you would like to hear about from us. We may also use your Personal Data to send to you direct marketing information or to contact you for market research.

By visiting this site and submitting your information to ConvergeOne you are granting consent to ConvergeOne to hold your information.

#### 4. Disclosure to Third Parties

If you request something from the Site (e.g., a product, a service, specific marketing materials, etc.), we may use your Personal Data to fulfill your request. To help us do this, we may share your Personal Data with third parties to provide certain services (e.g., marketing services) on our behalf. In such cases, however, the third parties are prohibited from using your Personal Data for any other purpose. It is ConvergeOne's responsibility to ensure that data subject information is transferred to the third parties only as stated in this policy and through secure means. ConvergeOne requires all receiving third parties responsible to adhere to privacy policies and GDPR requirements.

To describe our services to advertisers, vendors, and other reputable third parties and for other lawful purposes (including national security or law enforcement authorities), ConvergeOne may disclose aggregate statistics about our Site visitors, customers, and sales. But these statistics will not include Personal Data. ConvergeOne may disclose Personal Data if required to do so by law or if ConvergeOne believes that such action is necessary to protect and defend the rights, property, or personal safety of ConvergeOne, the Site, or its visitors. ConvergeOne may disclose your Personal Data in the event of any sale or transfer of its business or its assets.

#### 5. Changes to This Privacy Policy

ConvergeOne reserves the right to amend the terms and provisions of this Privacy Policy from time to time. Your continued use of this Site after changes have been made will constitute your acceptance of any new or amended terms and provisions.

#### 6. GDPR Compliance

ConvergeOne complies with the European Union (EU) - U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union to the United States. ConvergeOne has certified to the Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit <https://www.privacyshield.gov/>

In compliance with the Privacy Shield Principles, ConvergeOne commits to resolve complaints about our collection or use of your personal information. EU individuals with inquiries or complaints regarding our Privacy Shield policy should first contact ConvergeOne with their name, email address, and country of origin at: [GDPR@convergeone.com](mailto:GDPR@convergeone.com)

Under certain circumstances, EU individuals may invoke binding arbitration for complaints regarding Privacy Shield compliance.

The Federal Trade Commission has jurisdiction over ConvergeOne compliance with the Privacy Shield.

In compliance with GDPR, EU individuals may request ConvergeOne copy of protected information by emailing [GDPR@convergeone.com](mailto:GDPR@convergeone.com) with their name, email address, and country of origin.

EU individuals may also request ConvergeOne to securely destroy all protected information attributed to them by emailing at [GDPR@convergeone.com](mailto:GDPR@convergeone.com) with their name, email address, and country of origin. A response confirming the request and the deletion of collected data will be sent after the data has been deleted.

ConvergeOne commits to cooperate with EU data protection authorities (DPAs) and comply with the advice given by such authorities with regard to:

- Non-human resources data transferred from the EU.
- Human resources data transferred from the EU in the context of the employment relationship.
- Unresolved Privacy Shield complaints concerning data transferred from the EU.

ConvergeOne will not utilize your personal data beyond the initially stated reason for its collection and does not share, disseminate, or disclose that data to third parties. You may request further limitations to how personal data is used, including limiting access to data to only those individuals you are in contact with by emailing [GDPR@convergeone.com](mailto:GDPR@convergeone.com)

As a Data Custodian ConvergeOne is responsible for the protection of all data collected by ConvergeOne during the course of business operations and compliance with this Data Privacy Policy. In the event of any disclosure, through breach of this policy or third party actions ConvergeOne will notify impacted Data Subjects of the incident and take appropriate actions to rectify the unauthorized disclosure of personal information.

You have the right to access and correct your personal data ConvergeOne has collected based on your interaction with ConvergeOne or with its clients for which ConvergeOne is the data custodian. While ConvergeOne does not sell any personal data collected, you have the right to request ConvergeOne to limit the use and disclosure of your personal data. All such requests can be made by emailing at [GDPR@convergeone.com](mailto:GDPR@convergeone.com) with your name, email address, and country of origin.