

HELPING A SCHOOL DISTRICT RECOVER FROM A RANSOMWARE ATTACK

Challenge



A large school district in the Western region needed immediate help to recover from a massive ransomware attack that took down 75% of its virtual machines and infrastructure.



The school district had been trying to improve its security and data protection posture, but when this emergency hit, it had to revert to older data that hadn't been backed up in months.



It needed to rebuild immediately because students would be returning to school in two weeks.

Solution

- ConvergeOne deployed recovery experts for emergency response to complete remediation and rebuild. With engineers working on the project full-time, ConvergeOne was able to get the customer up and running in less than four weeks.
- On top of helping the customer recover from an attack, ConvergeOne introduced a new, more sophisticated Cyber recovery Solution that would be easier for the customer to manage moving forward.

Results

- This ransomware attack pushed the customer to improve their security environment and deploy a full cyber recovery solution.
- The school district now employs a stringent process and measures before it allows any kind of data access to prevent an attack like this from happening in the future.



COULD YOU SURVIVE A RANSOMWARE ATTACK?

ConvergeOne's Ransomware Readiness Workshop determines your readiness to withstand a ransomware attack. Schedule a workshop today: convergeone.com/RansomwareReadiness-Workshop