



A C1 OnGuard UC Managed Service

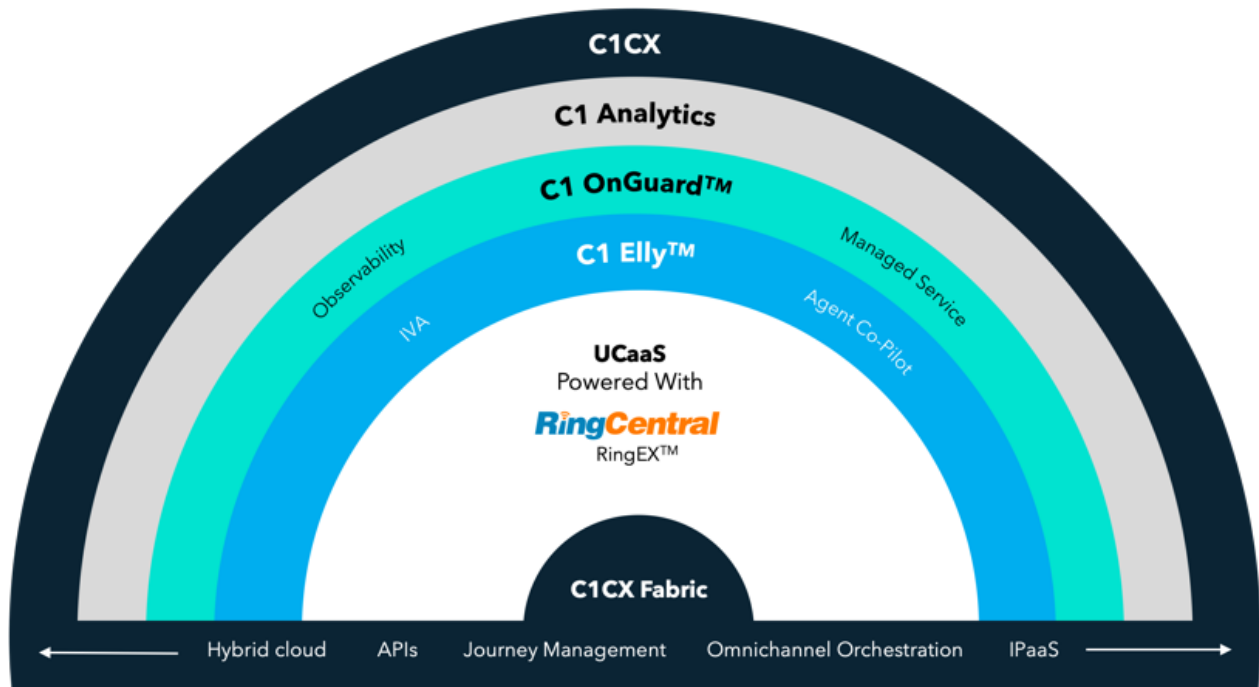
# RingCentral RingEX™ Powered By C1CX

Your business thrives on communication and collaboration amongst your employees and with your customers at any time and wherever they happen to be. This is why your best-of-breed unified communications solution needs to be reliable and constantly available.

RingCentral RingEX™ Powered By C1CX is a managed service that offers a comprehensive solution to proactively manage your RingCentral RingEX unified communications solution so that you don't have to. It alleviates the burden on your IT staff by incorporating best practices delivered by highly skilled RingCentral-trained service engineers, handling all aspects of RingCentral management. With RingCentral RingEX Powered By C1CX, you benefit from enhanced operational efficiency, reduced downtime, and a partner dedicated to supporting your business's communications and collaboration needs, allowing you to focus on what matters ... your business.

## RingCentral RingEX Powered By C1CX

RingCentral RingEX is a reliable, AI-powered unified communications suite that provides effortless business communications. With one app for calls, video meetings, messaging, SMS and fax, RingEX meets every communication use case in your organization. RingEX is AI-powered with real-time AI for immersive experiences and personalized analytics and insights for better decision-making and has out-of-the-box integrations with over 300 applications. And RingEX Powered By C1CX offers a flexible migration path to the cloud from traditional PBX systems.





## RingEX Powered By C1CX Total Care

### Features



#### 24x7x365 technical support

Always on technical support, 24 hours a day, 365 days a year anywhere you conduct business.



#### Vulnerability management

Complete root cause analysis and report for each problem solved.



#### Problem management

Proactive review of incident trends and identification of improvements.



#### Change management

Simple or complex moves, adds, changes and deletes fully managed by our team.



#### Incident management

Streamlined incident management process so that your issues get resolved quickly.



#### Standard reports

Standard service management reports on incident management and service request fulfilment.



#### OnGuard

C1's proprietary managed services delivery platform provides monitoring and AIOps across voice, network, security, and data center infrastructure.



#### Carrier management

A full suite of telephony capabilities that provide reliable always-on connectivity and communications.

## When it comes to UCaaS managed services, C1 is the best in the business.

6,200+

customers supported in 30,000+ locations globally

80,000

incidents managed monthly with a 98% in-house resolution rate

700+

in-house engineers with over 1,000 industry certifications

6,000+

proactively managed alarms monthly

Visit [C1 Managed Services](#) or [contact us](#) to learn more.