



C1 Cloud Calling

Managing individual calling plans and carriers to enable voice services is expensive and complicated. It doesn't have to be.

C1's Cloud Calling service is a scalable, highly available and fully managed centralized solution to provide PSTN voice connectivity for today's most popular communications, collaboration, and customer experience applications. C1's Cloud Calling service also provides hybrid connectivity with on-premises or hosted PBX services for a truly unified calling experience.

Key benefits

- **Reduced costs:** Lower your PSTN connectivity and calling costs.
- **Simplicity:** Simplified voice connectivity for all your cloud-based, hosted, and on-premises solutions as well as simplified calling plan options.
- **Flexibility:** A PSTN connectivity solution that evolves as your needs and supported technologies change with rapid deployment of new services and capabilities.
- **Global reach:** Extend your brand's global reach by connecting with anyone in 234 countries worldwide.
- **Local presence:** Give your brand a local presence with direct inward dial (DID) numbers available in 54 countries worldwide.
- **Always on:** Carrier grade uptime and availability service levels supported by best-in-class management and support provided by C1.
- **Easy access:** Convenient customer portal to manage your cloud calling service.

Pick the plan and options that are right for your business

BUSINESS VOICE

Starting at \$5.25 per user/month

Terms:

- Minimum 250 users
- Minimum 12-month contract
- Additional fees for <250 users or <12 month contracts

CONTACT CENTER

\$15 per concurrent session

Terms:

- Minimum 25 sessions
- Minimum 12-month contract
- Additional fees for <25 sessions or <12 month contracts

ADDITIONAL SERVICES

- Dynamic 911 location services
- Analog gateway integration
- Custom scoping and pricing
- Voice traffic filtering
- Branded calling ID



Features



Direct inward dial (DID) numbers

Direct inward dial (DID) numbers available in 54 countries worldwide.



Secure calling

Transport layer security/Secure real-time protocol (TLS/SRTP) encryption for all calls.



Analog phone support

Analog phone support via an on-premises analog gateway.



Branded caller ID

Branded caller ID for outbound calls to increase customer connect rates and create trust in your brand with.



Voice reputation management

Take control of your identity and protect your numbers from being mislabeled as scam, spam, or fraud, thus being blocked, or going unanswered.



Unlimited domestic calling

Unlimited outbound calling in the US & Canada. International long distance billed separately.



Number porting

Porting of existing numbers from any carrier.



E.911 location services

E.911 location services fully compliant with Kari's Law and RAY BAUM's Act.



Voice traffic filtering

Full call verification and filtering of unwanted fraud calls.

Supported unified communications platforms



C1, the global technology solutions provider, transforms businesses by creating connected experiences that shape the future. With more than 6,000 customers, C1 empowers industries through secure, innovative technologies, collaborating with leading partners to deliver total lifecycle solutions. Learn more at onec1.com.