

IT LIFECYCLE SERVICES EQUIPPING THE ENTERPRISE FOR ACCELERATED GROWTH



UNDERWHELMING DEVICES SLOW GROWTH AND INCREASE RISK

Driving team engagement and productivity requires staff to have the right devices to meet or exceed their needs. The challenges in delivering such a seamless service for users are many and span the enterprise.

Solutions must meet the strategic goals of the enterprise, be fit for purpose, cost effective, efficiently managed throughout their lifecycle, secure, and above all reliable. They must promote seamless interaction and collaboration in a Modern Workplace, across integrated tools and platforms, anytime, anywhere.

EMPOWERED TEAMS DRIVE POTENTIAL

IT Lifecycle Services are focused on end-user devices. They speed provisioning, configuration and secure deployment of new devices to reduce costs and raise productivity, offering a wide range of benefits:

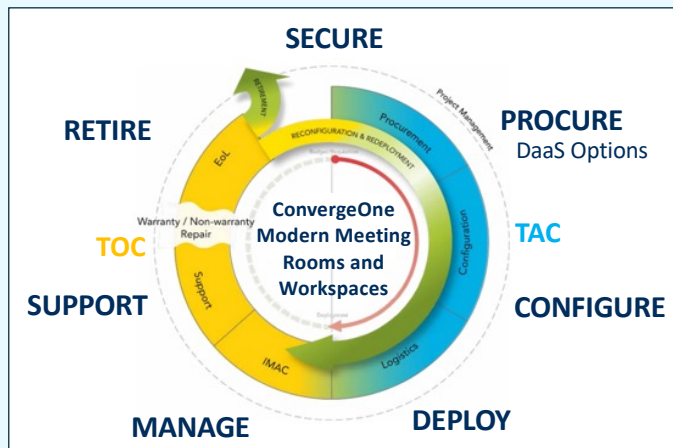
- + An engaging user experience to increase productivity inside and outside the office
- + Lifecycle management, updates and patching to reduce risk and free-up much needed resources
- + 15% improvement in IT efficiency with Windows 11 Pro PCs
- + 2.4% Faster and 2.4 x cheaper to repair than a 4-year-old PC
- + Reduction of maintenance costs and errors from manual processes
- + Accelerated imaging and volume provisioning to meet critical needs

CONVERGEONE IT LIFECYCLE SERVICES REDUCE ACQUISITION AND OPERATING COSTS

IT Lifecycle Services provide a comprehensive, IT lifecycle and asset management solution for end user devices in both the Private and Public Sector. Solutions engage staff using personalized integrated Collaboration and Meeting tools to drive productivity anytime, anyplace, anywhere.

Seamless collaboration and sharing, managed costs, scalable automated and secure solutions accelerate growth and include:

- + Design and technical engineering
- + Procurement and logistics
- + Staging, imaging, enrollment, and configuration
- + Deployment and IMAC management
- + Post deployment support
- + End-of-life and asset disposition
- + Asset and lease management,
- + Customized laser-etching and labeling
- + A wide range of optimized prices and configurations



OPTIMIZING DEVICE LIFECYCLE TRANSFORMATION

ConvergeOne’s deep relationships with major manufacturers, scalable operation, and best practice for staging, configuration and deployment ensure devices are delivered ready to use out of the box. A range of complementary services are available to integrate your solution into the wider Modern Workplace for optimum results:

- + Advisory expertise to drive vision, strategy, solutions, and architecture, using a proven methodology unique to ConvergeOne
- + Professional Services to design, plan, implement, migrate, optimize and free up valuable resources
- + Fully Managed Services, AI driven, proactive management and monitoring, and MACD services for increased

ACCELERATING LEARNING WITH IT LIFECYCLE SERVICES

A large Midwestern school district with 30,000+ students and 72 buildings required transformational device management changes across 4 schools. Additional remediation for a failed in-house roll-out increased the need for proven execution, while bringing higher scrutiny and accountability.

ConvergeOne collaboratively determined business needs, before rapidly deploying 12,000 devices to four high schools. Taking complete control and accountability, ConvergeOne systematically imaged, laser-etched, asset-tagged, and deployed educational devices using proven best-practice. The seamless solution delighted the customer and freed-up IT resources for value-add activities across 30,000 users.

MAXIMIZE ROI

Make your device management lifecycle a business enabler. Speak to a ConvergeOne Advisor today.

80

2021

Net Promoter Score

DELIVER ON THE PROMISE OF TECHNOLOGY

Connect with a Professional Services Expert to learn how we can help support your strategy with IT Lifecycle Services: