

MODERN WORKPLACE ADVISORY SERVICES

# ACCELERATE WORKPLACE SUCCESS BY DESIGN



## STRATEGIC ADVANTAGE CHALLENGES

As staff return to the office, and cost pressures continue to drive cloud adoption, workplace modernization is accelerating. Several challenges need to be overcome to engage and empower teams in a secure fluid collaborative ecosystem. Creating an anytime, anyplace, anywhere digital experience raises productivity and drives revenue:

- + Seamless personalized meeting, collaboration, sharing, and customer engagement platform experiences, with AI and Analytics to optimize performance
- + Tight integration of tools, technologies, apps, workflows and devices, with automation and management for increased reliability, security, and innovative freedom
- + Optimized unified communications across Audio/Visual, UCaaS and CCaaS, Calling Solutions and customer engagement as a foundational enabler to differentiated outcomes

Successful workplace modernization on this scale requires strategic thinking and focused design. It must leverage existing investments, prioritize new ones, and scale with predictable costs to support business growth without impacting customer loyalty.

## BUSINESS ACCELERATION BY DESIGN

Gain the flexibility to activate talent, engage customers fluidly, and grow the business:

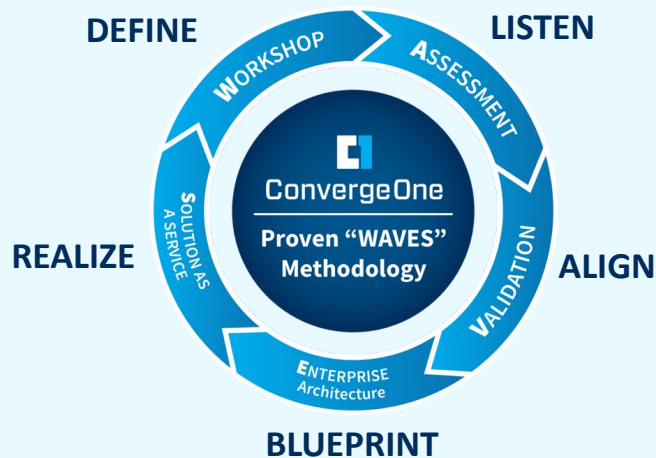
- + Unified business aligned strategy and design for secure optimized workplace and workspace outcomes
- + Personalized collaboration, meeting and information sharing experiences, anytime, anyplace, anywhere, to raise staff engagement and productivity for opportunity capture
- + Pricing flexibility and predictable costs through hyper-integration
- + Increased empowerment and morale to remove roadblocks to success

## CONVERGEONE MODERN WORKPLACE ADVISORY SERVICES

Modern Workplace Advisory solutions provide strategic workplace modernization designs for optimized business acceleration to outpace the competition:

- + Integrated Collaboration and Meeting Solutions
- + Unified Communications as a Service
- + Customer Experience and Contact Center solutions
- + Modern Meeting Rooms & Workspaces
- + Telephony, messaging, meetings, conferencing, audio/visual, workflow, automation, and ongoing managed services to free-up valuable resources

# ATTAIN STRATEGIC ENHANCED WORKPLACE OUTCOMES



Increased revenue, reduced costs and minimized risk. Business aligned, strategic, seamless scalable design and roadmaps to engage staff, increase productivity delight the customer and futureproof growth.

- + Identify Strategic Opportunities
- + Establish Actionable Blueprints and Roadmaps
- + Increase Speed to Outcomes
- + Demonstrate Tangible Results

Goal driven transformation includes opportunity identification, roadmap and architectural designs for hybrid ecosystems, planning and integration.

ConvergeOne Advisors draw on an extensive heritage of transformation, integration, service management and advisory experience. ConvergeOne's proprietary WAVES methodology speeds strategy development, design and plans for a new Modern Workplace in a collaborative engagement:

- + Repeatable outcomes based on best-practice with measurable quantifiable benefits
- + Designs cover public, private and hybrid-cloud, unified communications, meeting room and collaboration platforms, customer experience platforms and unified communications, integrating seamlessly across the enterprise
- + Business case creation to quantify ROI

## ACCELERATED TRANSFORMATIONAL EXPERTISE FOR A LARGE FINANCIAL ORGANIZATION

A large financial consumer banking and nationwide Business Processing Outsourcing (BPO) provider required a new communications solution to replace aging systems. Limited time, resources and experience prevented full evaluation of business needs or potential solutions.

Using ConvergeOne IP, a feature rich, future-proof, best fit, strategic, Cloud-scalable UCaaS, Customer Experience and Collaboration transformation solution was identified. A collaborative series of workshops further developed the supporting architecture and transformation plans.

# 80

2021

Net Promoter Score

 ConvergeOne

## INTEGRATE TECHNOLOGIES AND REMOVE BARRIERS

ConvergeOne Modern Workplace Advisory services bring deep technology expertise to support customers from strategy through execution. Schedule a consultation today:

[convergeone.com/solutions/modern-workplace/modern-workplace-advisory](https://convergeone.com/solutions/modern-workplace/modern-workplace-advisory)