

WORKSTREAM COLLABORATION

DYNAMIC COLLABORATION ACCELERATES REVENUE



WORKPLACE CHALLENGES INHIBIT GROWTH

Organizations are reinventing how they work to manage costs and drive a competitive edge. Anytime, anyplace, anywhere - class-leading workstream collaboration and meeting solutions are critical to removing barriers to growth: Incompatible platforms and systems mean virtual meetings don't integrate or share content. They lack flexibility, workflows, applications, and functionality while amplifying risks: Extremes of siloed or sprawling information lead to unsynchronized or inaccessible data creating knowledge gaps and compliance risks. This leads to rework, staff disengagement, and lost opportunities.

IGNITE COLLABORATIVE GROWTH ENGINES

Empower your workforce with ConvergeOne Workstream Collaboration. We connect people, teams, processes, workflows, workspaces, and the information needed to get the job done, wherever it's done. Solutions provide fully integrated, immersive, and collaborative modes of communication and sharing. They flex across the business ecosystem, regardless of device, Operating System, or location. Teams react faster, work smarter, and focus on goals and business outcomes:

- + A class-leading collaborative and meeting ecosystem to help outpace the competition
- + Workplace flexibility, increased morale and productivity with engaged staff anyplace, anywhere, leading to increased customer loyalty
- + Legacy investment value capture and integration, with cost management through scalable consumption models, On-Premises, Hybrid, or in the Cloud
- + Reduced risk with increased security and compliance
- + Management, monitoring, reporting, advanced analytics, intelligent automation, and workflows to optimize performance and improve up-time using OnGuard intelligent AI Operations

CONVERGEONE WORKSTREAM COLLABORATION

Engage staff using personalized integrated Collaboration and Meeting solutions to drive productivity anytime, anyplace, anywhere. Seamless collaboration and sharing, managed costs, scalable automated and secure solutions to accelerate growth.

- + Personalize and Automate
- + Integrate and Optimize
- + Connect Across Technologies
- + Engage and Differentiate



ConvergeOne has a rich integration heritage providing multi-platform Workstream Collaboration solutions across hybrid Partner ecosystems. Success for our customers is recognized in a world-class Net Promoter Score of 80.

The approach is to refine strategy and vision, design, architect, and plan an optimized approach to drive business value using ConvergeOne Advisors and the WAVES methodology. Professional Services teams are available to support or carry out implementation. Managed Services reduce risk, provide stability and predictive resolutions, removing day-to-day hurdles so the focus remains on business growth.

ConvergeOne Workstream Collaboration is supported by 580 industry certifications, Gold Partnerships, and 400+ Engineers. Services include features from market leaders like Microsoft, Avaya, Cisco, Poly, PEXIP, RingCentral, and Zoom:

- + Microsoft Teams Collaboration, Channels, Meetings and Voice, SharePoint, OneDrive, and Exchange, with Fasttrack adoption services and awards
- + Avaya Cloud Office, Spaces, Audio/Video Conferencing and Meetings, Messaging, and Apps
- + Cisco Webex Suite, Calling, Meetings, Messaging, and Events
- + Zoom Video, Audio, Instant Messaging, and file sharing
- + Content Collaboration and File Sharing
- + Workspace, Voice, Video, Hub, and PBX integration
- + Email and Calendar, Persistent Chat, Sites, and Files
- + Security, Identity Management, Governance, MFA, and SSO

ACCELERATED OUTCOMES FOR HEALTHCARE

A large healthcare provider needed to integrate Cisco video conferencing with the Microsoft Teams collaboration platform. As they prepared to move to Microsoft Teams, they were concerned about video interoperability with future deployments. Because of their role in patient care, the solution had to be easy to use and always available to ensure patients received exemplary treatment.

ConvergeOne seamlessly integrated a comprehensive Workstream Collaboration solution including video, audio, and content sharing, ensuring the provision of exceptional telehealth services to patients without interruption. The scalable solution quickly grew from 300 to 40,000 calls per day, delivers 99.99% uptime, and saved over 1000 endpoints.

ConvergeOne Advisory services also support Modern Workplace business transformation. Workstream Collaboration is closely integrated into our Unified Communications as a Service and Modern Meeting Rooms and Workspaces Offerings.

80

2021

Net Promoter Score

 ConvergeOne

INCREASE PRODUCTIVITY AND FLEXIBILITY WITH WORKSTREAM COLLABORATION

ConvergeOne Workstream Collaboration connects people to each other, to teams, processes, workflows, group spaces and the information needed to get the job done, wherever it's done.

convergeone.com/solutions/modern-workplace/workstream-collaboration